

## Practice Details

Ocean Orthodontic Clinic  
114 Ocean Drive, Edinburgh, EH6 6JG  
Tel.: 0131 202-4343  
Email: [reception@oceanorthodonticclinic.co.uk](mailto:reception@oceanorthodonticclinic.co.uk)  
[www.oceanorthodonticclinic.co.uk](http://www.oceanorthodonticclinic.co.uk)

## Welcome

Ocean Orthodontic Clinic offers a full range of orthodontic services for you and your family and aims to achieve the highest standards possible. Among the services we can provide are: fixed and removeable braces, Invisalign clear aligners, lingual and palatal fixed braces ... all with the choice of metal or tooth coloured brackets. Giving you regular dental advice to help you take care of your teeth and gums while you are wearing any sort of orthodontic appliances.

## New Patients

We provide orthodontic care for children and adults privately. Leaflets with information about the fees we charge and the finance options are available from reception and our website [www.oceanorthodonticclinic.co.uk](http://www.oceanorthodonticclinic.co.uk). If you wish to register with this practice, please contact our receptionist, who will make an appointment for a new patient dental consultation.

## The Dental Team

### Dentist

**Dr Mustafa Mustafa** (male), Lek Stom Poznan 1997, Partner and Specialist in Orthodontics

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### Nurse/Treatment co-ordinator

**Miss Camilla Gray** (female),  
Fully qualified Dental Nurse registered with the General Dental Council (GDC)

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### Receptionist

**Ms Rima Omar** (female) who will greet you on arrival and deal with requests for appointments and any other queries you might have.

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### Practice Manager

**Ms Shaymaa Bolbol**, who is responsible for the administration and management of the practice.



## Opening Hours

Monday	09.00am – 5.00pm
Tuesday	09.00am – 5.00pm
Wednesday	09.00am – 5.00pm
Thursday	09.00am – 5.00pm
Friday	09.00am – 5.00pm
Saturday	10.00am – 1.00pm

## Appointments

Telephone reception on 0131 202-4343

or drop in to make an appointment.

If you are unable to keep an appointment, please give us at least 24 hours' notice. *Please note that if you miss an appointment, without providing prior notice, a charge will be made.*

## Emergency and Out-of-hours Care

If you have a dental emergency regarding your orthodontic appliance, telephone reception, where possible, during opening hours. You will then be given an appointment in a timeframe that is appropriate to your needs. If you require emergency care, you will be seen the same day. If you require urgent care, you will be given advice to help manage the symptoms and seen within 24 hours. If you have a dental emergency when the practice is not open, telephone reception and a recorded message will give details of our 'out-of-hours' service.

## Care and Treatment

Treatment information leaflets giving more detailed advice are available from reception:

- Gum Disease
- Orthodontic Treatment
- The Dental Hygienist
- Invisalign
- Treatment for Anxious Patients



## Charges

Any treatment offered will be estimated, discussed and agreed with you in advance. Charges for common procedures are as follows (guidelines only):

Treatment	From
Orthodontic Consultation	£50.00
Emergency Appointment	£50.00
Panoramic X-ray	£50.00
Small X-ray	£20.00
iTero Digital Scan	£200.00
Impressions (Alginate)	£20.00
Review Appointment	£30.00
Adjustment of Appliance	£100.00
Upper Removable Appliance	£500.00
Bonded Retainers – per arch	£300.00
Clear Retainers – per arch	£100.00
Retainers x 3 sets (from scan)	£500.00
Lingual Braces	£6,000.00
Clear Aligner System: Mild	£3,000.00
Moderate	£4,000.00
Complex	£5,000.00
Stainless Steel Fixed Brace	£2,000.00
Ceramic Clear Fixed Brace	£3,000.00

\* Please note that treatment is bespoke to you, and to improve the alignment and bite of your teeth. **We are bound by the profession standards, and the outcomes will vary between each patient. Treatment completion date will 'solely' be the decision of the Orthodontic Specialist.**

Private patients can choose our finance options. This is carried out using V12 Finance that allows you to spread the cost of your dental care. Ask at reception for more details and a leaflet.

Payment can be made by cash, bacs or credit card.

*Please note that we do not accept American Express credit cards.*



## Access and Facilities

There is on-street parking minutes from our clinic.

For disabled peoples' use, a ramp at the entrance, suitable corridors and doors. If you have any concerns about accessing our services, telephone or email for advice.

We have toilets adapted for use by disabled people. We also have various children's TV programmes, available on request at reception. This is not supervised, and parents are responsible for their own children.

## Directions

The Practice is on Ocean Drive, Leith, near a main bus route stop. **Please ask at reception for a map or view directions on our website:**

[www.oceanorthodonticclinic.co.uk](http://www.oceanorthodonticclinic.co.uk)

## Practice Policies

The Practice has several policies to ensure that we provide the best possible care for our patients. All patient information is processed in line with the Data Protection Act 2018 and UK GDPR and is treated with the strictest confidence.

## Feedback

We welcome feedback from patients.

Please contact us with your views, either in person, by post or by email using the practice contact details in this leaflet.

We hope that you are happy with the service we provide; however, if you have a complaint please contact our receptionist, who will inform you of our complaint's procedure.

## Translation Services

Translation Services available on request at time of booking. If you can please let the receptionist know the language required and please allow up to 14 days for the translator to be available for your dental appointment.

